

# User Stories for ABC Cars and Service Center Invoice System

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## Customer Registration

- As a user, I want to register new customers so that their information is stored for future reference.
- As a user, I want to update customer details so that their information remains accurate.

## Vehicle Identification

- As a user, I want to add vehicles to a customer's profile so that I can easily track the services related to each vehicle.
- As a user, I want to search for vehicles using the license plate or VIN (Vehicle Identification Number) so that I can quickly find the related details.

## Service and Repair Tracking

- As a user, I want to log service and repair details for each vehicle so that I have a record of all work done.
- As a user, I want to view the service history of a vehicle so that I can see past repairs and services.

## Invoice Generation

- As a user, I want to generate an invoice after completing a service so that I can provide a detailed bill to the customer.
- As a user, I want to include parts and labor costs in the invoice so that the customer can see a breakdown of charges.

## Promotional Messages

- As a user, I want to send promotional messages to customers so that they are informed about special offers or services.
- As a user, I want to schedule promotional messages in advance so that I can automate marketing efforts.

## Customized Report Generation

- As a user, I want to generate customized reports based on various criteria (e.g., date range, type of service) so that I can analyze business performance.

- As a user, I want to export reports in different formats (e.g., PDF, Excel) so that I can share them easily with stakeholders.

### **User Access and Security**

- As an admin, I want to manage user roles and permissions so that only authorized staff can access sensitive information.
- As a user, I want to log in securely so that my data is protected.